



STAATS OPER UNTER DEN LINDEN

Client data registration when buying tickets

according to § 3 SARS-CoV-2-Infektionsschutzverordnung

Help us contain the spread of COVID-19. The registration of your contact data (name and surname, address, e-mail-address and telephone-number) when booking tickets, is needed to retrace chains of contact and to quickly interrupt them. If you purchase tickets for several people, you are obligated to hold their personal detail and to communicate it upon request. The acquired tickets may not be given to third parties. At the moment, group bookings are only possible directly with the ticket service. At the evening of the performance, visitors are required to have their ID with them and to show it upon request or when buying tickets at the evening desk.

Legal basis for the processing of data in the sense of Datenschutzgrundverordnung (DSGVO), is article 6, section 1, letter c). The legal obligation to collect data results from § 3 SARS-CoV-2-Infektionsschutzverordnung, following which attendance documentation of the visitors is required. The stated regulation was issued on the basis of § 32 clause 1 of the Infektionsschutzgesetz.

By booking tickets, you agree to the elicitation and processing of your contact data in line with measures that might become necessary by the according authority following § 16 of the Infektionsschutzgesetz (see https://infektionsschutz.gesundheitsdienstportal.de/_docs/gesetze/IfSG.pdf). Upon request, a complete handing over to the responsible district office Berlin Mitte might be necessary. The documentation of attendance is kept or saved for a period of four weeks after the end of the performance, according to § 3 section 2, clause 2 of the aforementioned SARS-CoV-2-Infektionsschutzverordnung. After this period, the data will be deleted.

Concerning your rights, please refer to points 7 and 9 of our privacy agreements, which can be found online: www.staatsoper-berlin.de/de/extra/datenschutz

Thank you for your cooperation!